

Terms of Use

GALAXY MOTION LTD is a private limited company incorporated under the laws of England and Wales, company number is 15634914, with its registered office at 33 St Leonard's Road, Hull, England, HU5 1BF (referred to in these Terms as “we”, “us”, or “Company”).

The website located at <https://linguent.com/> (the “Website”) is owned and operated by Company.

For any enquiries, please reach us at: support@linguent.com

1. Purpose

Company provides a web-based platform through which users can translate documents and files using artificial intelligence and, optionally, human review (the “Services”).

These Terms of Use (the “Terms”) establish the conditions under which Company makes its document translation platform available through the Website, as further described in Article 4 (the “Services”), and define the scope of intellectual property rights granted, as set out in Article 16 (the “Intellectual Property”).

These Terms additionally regulate the relationship between Company and all parties engaging with the platform, particularly those who purchase or use the Services (referred to as “you”, “your”, or “Customer”).

By accessing the Services, you are also bound by our Privacy Policy and Cookie Notice (together, the “Privacy Policy”), both of which are published on the Website and incorporated into these Terms by reference.

These Terms may be viewed at any time via the link provided at the footer of each page on the Website, and are also accessible directly at the following address: <https://linguent.com/terms-of-use/>.

These Terms constitute the legal framework applicable to your use of the Website and define the respective rights and obligations of you and Company with respect to the Services.

Company may amend or revise these Terms at any time by posting the updated version on the Website. Where amendments are material in nature (such as modifications to pricing, payment conditions, refund arrangements, or liability limitations), Company will notify Customers with at least 30 days’ advance notice, delivered either by email or through a prominent announcement on the Website. Revised Terms become binding upon their effective date. Your continued use of the Services following that date constitutes your acceptance of the updated Terms.

2. Legal Notices

Please review these Terms carefully before proceeding. By registering an account, submitting any request, or otherwise accessing the Website or Services, you confirm your acceptance of these Terms and the Privacy Policy. A clear acknowledgement of acceptance is presented during the registration process.

It is your responsibility to satisfy yourself that the Services offered by Company are suitable for your intended purposes. Continued use of the Services constitutes your acknowledgement that you have read and understood these Terms and the Privacy Policy.

If you do not satisfy the requirements outlined in these Terms and the Privacy Policy, you are not permitted to access or use the Website or the Services. Each time you access or use the Website or Services, you affirm that you are in compliance with these Terms and the Privacy Policy and that you have read and accepted them.

Any terms or conditions proposed by a Customer that conflict with these Terms shall, unless Company has given its explicit written agreement, have no legal effect against Company, irrespective of the timing of their introduction.

Any failure or delay on the part of Company in asserting a right or remedy under these Terms shall not be construed as a waiver of that right or any other, nor shall it prevent Company from exercising such right at a later time.

3. Registering the Account

Access to the Services requires you to create an account (the "Account") on the Website by submitting the required registration details.

The following information is required to complete account registration and activate your Account:

- a) your name;
- b) email address;
- c) personal password;
- d) other data as may be marked as obligatory.

Once registered, your Account is created automatically and provides access to a dedicated workspace (the "Personal Workspace") from which you may use the Services. Company retains discretion over the technical format and delivery mechanisms of the Services.

You warrant that all information submitted during registration is truthful, precise, and current. Should any details change, you agree to update your information through the Personal Workspace without delay.

You accept that the details you provide when creating or modifying your Account serve as confirmation of your identity. Once submitted, this information is considered accurate and you are bound by it.

Company reserves the right, exercised in good faith, to suspend, limit, or terminate your access to the Website or Services at any time without advance notice where a breach of these Terms occurs, including in cases of payment default.

4. Description of Services

Company provides a web-based platform allowing users to translate documents using AI-powered translation tools and to make review of a completed translations by independent professional reviewers available through the platform.

Customers will be provided access to the Services in the format that Company determines is most appropriate, delivered pursuant to the Software licence described in Article 16.

As used in these Terms, “Software” refers to the web application and associated services operated by Company, encompassing all translation functionality as well as any enhancements or updates made available over time.

The Software encompasses all constituent elements, including but not limited to underlying algorithms, source code, technical documentation, and preparatory materials, along with all subsequent versions and improvements, each of which is protected under applicable intellectual property legislation.

Through the Website, Company makes available a web-based application (the “Application”) that supports the translation of documents and files into multiple languages. The Services encompass, without limitation, the intake and processing of content submitted by the Customer (the “Content”), the production of translated output (the “Translation”) in one or more languages selected from those offered on the Website, as well as the temporary handling, storage, and rendering of content within the Application.

Translations are produced automatically via third-party AI-powered translation engines, which may include providers such as DeepL, Google Translate, or comparable services.

At your election, a completed translation may be submitted for review by a qualified independent reviewer registered on the platform.

Company does not act as agent for any Customer. Reviewers engaged through the platform are independent contractors remunerated directly by Company for work performed, as described further in Article 11.

Company acts as the primary merchant and service provider managing the platform's order fulfillment infrastructure. Where human translation or review is requested, Company engages independent professional translators as independent subcontractors to perform the work. Company oversees the assignment process, facilitates quality control workflows, processes client payments directly, and assumes commercial responsibility for the delivery of the Services to the Customer in accordance with these Terms.

Company makes no assurance as to the continued availability of any particular feature, language option, or service component, and reserves the right to alter, suspend, or withdraw any part of the Services at its discretion.

As part of operating the platform, the Services may involve the temporary processing, storage, and display of Content and Translations.

Translations produced through the Services are intended for general use only and should not be treated as authoritative sources for legal, financial, medical, or other professionally sensitive decisions.

Company shall use commercially reasonable efforts to ensure service quality, but Customers are encouraged to verify critical text.

Company may update, modify, or discontinue the Services at any time and Company reserves the right to offer any other service that it considers appropriate, in a format and according to the features and technical means that it considers most suitable for delivering these services.

5. Service Plans

The Services are made available through the purchase of pre-configured credit packages (each, a "Plan"). Company offers a range of Plans to suit different volumes of use, defined by (a) the number of documents or pages that may be processed, and (b) the number of characters eligible for processing (collectively, the "Usage Limits"), as specified at the time of purchase.

Service access commences upon Company's confirmation of successful payment and activation of the Plan on the Customer's account (the "Plan Start Date"). Unless the relevant Plan description provides otherwise, the Plan remains valid until the earlier of (i) exhaustion of all applicable Usage Limits, or (ii) the expiry of any applicable validity period (the "Plan Term").

Consumption of Usage Limits is tracked by Company's platform systems. Customers are responsible for monitoring their own usage and remaining allowances. Usage Limits are personal to the purchasing account and may not be transferred or shared with other accounts without Company's prior written authorisation. Unless a Plan expressly provides otherwise, unused allowances do not carry over past the applicable Plan Term.

Upon reaching a Usage Limit, the Customer's access to further Services may be paused until an additional Plan or supplementary usage package is obtained from Company.

All Plan fees are due in advance and are not refundable, save where required under applicable law or expressly provided for in these Terms.

6. Level of Service

Company endeavours to maintain the Website and Services in continuous operation. For Customers on paid Plans, Company aims to achieve a platform availability rate of 99%, calculated over any given measurement period.

7. Support

The following support services are made available to Customers:

- Technical support via following email address: support@linguent.com;
- Company will make every reasonable effort to deliver high-quality technical assistance via email, though no specific response time is guaranteed.

8. Financial Conditions

Pricing: The pricing for Plans and other Services is clearly stated on the Website. The prices are subject to change at our discretion, and any changes will be communicated in advance. Your continued use of the Services after the new prices have become effective constitutes your acceptance of such changes. If you do not agree to the updated pricing, you must stop using the Services.

The default currency for transactions on the Website is the Euro (EUR). Additional currencies may be supported and displayed as Company makes them available.

The prices for Plans and Services on our Website may be subject to applicable taxes, duties or fees imposed by governmental authorities. You are solely responsible for any such taxes, duties or fees arising from your use of the Website and Services.

Account Balances: To purchase Plans or access chargeable features, you must first load credits into your Account. Funds added to your Account constitute pre-purchased Service Credits redeemable solely for Services available on the Platform and do not constitute a deposit, stored value, or e-money balance. The top-up service allows you to add funds using your Account's functionality or through any other channels made available by us from time to time. Upon submitting a top-up request, it will be processed by a third party payment service provider. Transactions will appear on your bank or card statement under the billing descriptor associated with our payment service provider. If you have any questions about a charge, please contact us at support@linguent.com before initiating a dispute with your bank.

The use of payment methods through the credit top-up service and all related transaction processing are governed by the applicable terms and conditions of the relevant payment service provider.

You are solely responsible for verifying that the correct amount of credits is loaded into your Account. Any top-up amounts added to your Account are non-refundable except as expressly stated in the Refunds section of these Terms or as required by applicable law, including the Consumer Rights Act 2015 and Consumer Contracts Regulations 2013.

Payment Terms: Company accepts Visa and Mastercard credit and debit cards, as well as other payment methods that may be introduced on the Website from time to

time. You must ensure that all payment details you provide are accurate and valid. By submitting payment information, you confirm that you are duly authorised to use the selected payment method.

Company is not a financial institution. All payment processing is carried out by authorised third-party payment partners who specialise in these services.

Refunds: Prepayments and Plan purchases are refundable under the conditions explicitly specified in these Terms or where mandated by applicable consumer protection laws and card scheme rules (Visa/MasterCard rules).

A refund may be granted in the following circumstances:

- Where a technical fault with a purchased Service prevents you from accessing or using it, please reach out to our customer support team at support@linguent.com. Should we be unable to resolve the matter within 5 Business Days, a refund will be processed;
- If you identify any charges on your Account that you did not authorise, contact our support team immediately. Upon investigation, any confirmed unauthorised charges will be refunded;
- In the event of a billing error, such as an overcharge or incorrect amount, please contact our support team at support@linguent.com with supporting evidence, and we will address the matter promptly, including by issuing a refund where appropriate;
- Company reserves the right to issue refunds in cases where potentially fraudulent activity is detected, or in any other circumstances where doing so is necessary to protect the integrity of the platform.

Subject to applicable law, consumers have the right to withdraw from a purchase of Services within 14 days of the transaction date. By requesting immediate commencement of the Services and expressly consenting to this, you acknowledge that your right of withdrawal lapses once the Services have been fully performed.

Please be aware that refunds will not be issued in the following situations:

- Refunds are not available in respect of unpaid orders;
- No refund will be issued for Services that have been fully performed without technical fault, or for requests that breach platform usage rules.

To exercise your right of cancellation, please notify us at support@linguent.com.

Upon cancellation, Company will refund all amounts received from you promptly and within 14 days of being notified of your decision to withdraw. Reimbursement will be made via the same payment method used for the original transaction, unless you specify otherwise.

No fees will be charged by Company in connection with any such reimbursement.

Remaining Credit Balance: Where your agreement with Company is terminated early and a credit balance remains in your Account, you may request a refund of that

balance by contacting us at support@linguent.com. The refund will be processed using the original payment method unless you expressly request an alternative.

9. Personal Data

In connection with the provision of the Services, Company processes personal data in compliance with applicable data protection legislation, including the General Data Protection Regulation (GDPR). Full details concerning data collection, usage, safeguarding, and your associated rights are set out in the Privacy Policy, which can be found at: <https://linguent.com/privacy-policy/>.

10. Obligations of the Customers

You undertake to fulfil all obligations imposed by these Terms, without prejudice to any additional duties arising under applicable legislation.

The Services may only be used by individuals who are at least 18 years of age, or who have obtained the prior consent of a parent or legal guardian.

Access to and use of the Services is prohibited in certain countries and territories as a result of applicable legal and regulatory constraints.

Such restricted territories include: Afghanistan, Albania, Algeria, Angola, Belarus, Bosnia and Herzegovina, Bulgaria, Burkina Faso, Burundi, Cameroon, Central African Republic, Chad, China, Croatia, Cuba, Democratic Republic of the Congo, Democratic People's Republic of Korea (North Korea), Ethiopia, Gabon, Guatemala, Guinea, Guinea-Bissau, Haiti, Iran, Iraq, Kenya, Kosovo, Laos, Lebanon, Liberia, Libya, Madagascar, Mali, Moldova, Monaco, Montenegro, Mozambique, Myanmar (Burma), Namibia, Nicaragua, Niger, Nigeria, Northern Cyprus, North Macedonia, Philippines, Republic of Congo, Russia, Senegal, Serbia, Sierra Leone, Somalia, South Africa, South Sudan, Sri Lanka, Sudan, Suriname, Syria, Tanzania, Tunisia, Venezuela, Vietnam, Yemen, and Zimbabwe.

The following territories are specifically restricted: Afghanistan, Albania, Algeria, Angola, Belarus, Bosnia and Herzegovina, Bulgaria, Burkina Faso, Burundi, Cameroon, Central African Republic, Chad, China, Croatia, Cuba, Democratic Republic of the Congo, Democratic People's Republic of Korea (North Korea), Ethiopia, Gabon, Guatemala, Guinea, Guinea-Bissau, Haiti, Iran, Iraq, Kenya, Kosovo, Laos, Lebanon, Liberia, Libya, Madagascar, Mali, Moldova, Monaco, Montenegro, Mozambique, Myanmar (Burma), Namibia, Nicaragua, Niger, Nigeria, Northern Cyprus, North Macedonia, Philippines, Republic of Congo, Russia, Senegal, Serbia, Sierra Leone, Somalia, South Africa, South Sudan, Sri Lanka, Sudan, Suriname, Syria, Tanzania, Tunisia, Venezuela, Vietnam, Yemen, Zimbabwe. Restrictions also apply to certain disputed or occupied territories (including, for example, Northern Cyprus, Crimea, Donetsk, Kherson, Luhansk, and Zaporizhzhia territories etc.), as well as any jurisdiction where the provision or use of the Services would be unlawful under applicable laws and regulations. Please note that this list may be updated from time to time to ensure compliance with applicable legal requirements.

You must not access or use the Services in any jurisdiction where doing so is prohibited by law.

You agree to observe all applicable laws and regulations when using the Services, including those of England and Wales and of any jurisdiction from which you access the platform. The Services must not be used in any way that contravenes applicable law, infringes third-party rights, or is otherwise unlawful. You bear sole responsibility for all Content submitted, uploaded, or processed through the Services, and Company excludes all liability in relation to such Content to the fullest extent permitted by law.

It is your sole responsibility to comply with any reporting, regulatory, or other legal requirements applicable to your particular use of the Services.

To this end, you agree:

- not to use the Services to process any content that is unlawful, harmful, or that promotes conduct in breach of applicable laws or regulations;
- not to use the Services to translate or otherwise handle content that infringes the intellectual property or other rights of any third party.

You confirm that you are aware of and accept the capabilities and constraints of the Services, including their technical limitations, and that you take full responsibility for how you use them.

Customers agree to use the Services solely for their own personal. Translators registered on the Platform may use the Services in the course of providing review assignments as permitted under Article 11. Save as aforesaid, you shall not transfer, sublicense, assign, or otherwise make available your rights under these Terms to any third party without our prior written consent.

You bear full responsibility for all material of any nature – including written, graphic, audiovisual, or other content (the “Content”) – that you submit, upload, or produce through the Services.

You warrant that you hold all required rights, licences, and authorisations to submit, upload, store, process, and make use of any Content through the Services.

You represent and warrant that your Content complies with all applicable laws and regulations, does not infringe any third-party rights, and does not give rise to any legal liability on the part of Company.

11. Reviewers

11.1. General Provisions

Company works with independent professional translators and reviewers (“Reviewers”) as subcontractors to provide human review, quality improvement, and specialist translation services to users through the platform.

As a Reviewer, you agree to:

(a) perform all services in a professional manner, with due care, skill and diligence, and to complete all work personally unless otherwise agreed;

(b) communicate with users in a clear, professional and timely manner, and to respond promptly to any queries or requests related to your services;

(c) ensure that you only accept assignments that you are able to complete within the applicable deadlines, and that you have the necessary qualifications, experience and availability to perform;

(d) commence work on accepted assignments without undue delay and use reasonable efforts to complete them in accordance with agreed timelines.

11.2. Request and proposal process

The Platform presents available review requests for machine-generated translations, filtered according to language pairs and other applicable criteria.

Reviewers may examine posted requests and submit bids setting out their proposed fee, estimated turnaround time, and any other relevant terms.

An assignment becomes formally allocated once it has been confirmed through the platform's approval process.

Submitting a bid does not in itself create a binding contractual relationship between the Reviewer and the user.

Reviewers bear sole responsibility for ensuring that their bids, including quoted fees and estimated timelines, accurately reflect their capacity to complete the requested work.

11.3. Work completion and payment process

Once an assignment is complete, the Reviewer must upload the revised content to the Platform in accordance with the stated specifications.

Each assignment's status, including submission, approval, and payment progress, can be monitored through the Platform.

Following submission, the user may review the work and either accept or reject the deliverables. A translation shall be deemed completed once accepted by the user or Company.

Company will process payment for completed assignments following confirmation that the deliverables have been accepted. Reviewers are remunerated directly by Company as independent contractors. Company may withhold or adjust payment where the work fails to meet agreed standards or where the Reviewer is in breach of these Terms. Payment schedules, currency, and applicable minimum thresholds are communicated via the Platform at the time of registration or as otherwise notified.

All amounts earned through completed assignments will be disbursed via Company's payment service provider in Euros. Company will not process payments to you without a request from you.

You are an independent contractor. Nothing in this Terms shall in any way be construed to classify you as an agent, employee or representative of Company. You are not authorized to bind Company to any liability or obligation or to represent that you have such authority. You are solely responsible for reporting any income that you are required to report, and for paying any taxes or duties on such income, such as self-employment taxes.

12. Prohibited Activities

The following activities are strictly prohibited on or through the Website and Services:

- Submitting, uploading, publishing, or transmitting any material that is unlawful, threatening, abusive, defamatory, obscene, vulgar, harassing, discriminatory, or otherwise inappropriate;
- Using any AI-generated output or content produced through the Website to deceive or manipulate others, disseminate false or misleading information, or engage in any unlawful, harmful, or unethical conduct, including identity impersonation or the fabrication of evidence;
- Engaging in fraudulent, unlawful, or dishonest conduct, including money laundering, tax evasion, or any breach of applicable anti-money laundering (AML) or counter-terrorist financing (CTF) obligations;
- Interfering with, impairing, disabling, overloading, or disrupting any servers, networks, systems, or security measures associated with the Website or Services;
- Attempting to obtain unauthorised access to any part of the Website or Application, including accounts, networks, data, or systems, whether by hacking, credential exploitation, or any other unlawful technique;
- Using any payment method that is stolen, fraudulent, or not authorised for your use;
- Exploiting, testing, or abusing any technical vulnerability, bug, or defect within the Website or Application, or otherwise interfering with its operation, including through any form of market manipulation;
- Misrepresenting your identity, professional affiliation, employment status, or authority, including falsely claiming to act on behalf of any company or third party;
- Infringing, misappropriating, or otherwise violating Company's intellectual property rights or those of any third party, including through unlicensed data extraction, duplication, or capture;
- Uploading, transmitting, or distributing viruses, malware, ransomware, or any other harmful or malicious software or code;
- Collecting or attempting to collect personal data about other Customers without their consent, or engaging in scraping, spamming, or any form of unsolicited communication;

- Using the Website or Application for any unlawful purpose, or encouraging, facilitating, or enabling others to engage in any of the prohibited activities listed above;
- Using the Website or Application for obscene, immoral, or unethical purposes, or in any manner that jeopardises the security, integrity, or availability of the platform.

Where Company determines, in its reasonable discretion, that you have engaged in any prohibited activity or breached these Terms or applicable law, Company may suspend or terminate your access to the Website, Services, or Application, in whole or in part. Company may also take such other steps as it considers appropriate, including reporting suspected unlawful activity to relevant law enforcement agencies or regulatory bodies.

13. Indemnification

You confirm your commitment to complying with these Terms in full.

You agree to indemnify, defend, and hold harmless Company, its affiliates, and their respective directors, officers, employees, and agents against any and all claims, proceedings, losses, liabilities, penalties, fines, costs, and expenses (including reasonable legal fees) arising from or connected with:

- (i) your breach of these Terms;
- (ii) your access to or use of the Services;
- (iii) any Content submitted, uploaded, or processed by you; or
- (iv) any violation of applicable law or third-party rights by you.

14. Liabilities

In the event that a Customer fails to observe these Terms or infringes applicable law, Company may take such action as it deems necessary and proportionate, including:

- suspending or limiting access to the Services for any Customer in breach of these Terms or applicable law; or
- notifying the relevant authorities.

In the event of a material breach of these Terms, Company may terminate your access to all or part of the Services with immediate effect upon written notice, which may be given by email.

Such termination will result in the immediate deletion of the Customer's Account and all associated stored and indexed translated Content, without prejudice to any other consequences provided for in these Terms.

15. Responsibilities and Guarantees of Company

Company will apply reasonable efforts to deliver the Services in accordance with recognised commercial standards. The Services are provided on a best-efforts basis, and Company makes no guarantee that they will be continuous, error-free, or suited to any particular purpose. Customers expressly acknowledge and accept this.

Company's role and involvement are confined to the delivery of the Services as described in these Terms.

Company does not warrant that the Services will be free from interruption, faults, or technical errors. The Services are offered as a standardised solution and are not tailored to meet the specific requirements of any individual user. Company therefore makes no assurance that the Services will satisfy your particular expectations.

To the maximum extent permitted by law, Company's liability is limited solely to direct losses incurred by you, and its total aggregate liability shall in no event exceed the total sums paid by you for the Services in the 12 months immediately preceding the event giving rise to the claim.

16. Intellectual Property – License

All intellectual property rights in and to the Website, the Services, the Application, and all associated materials – Including, without limitation, text, graphics, images, videos, software, and databases – are owned by or licensed to Company.

All such materials are protected under applicable intellectual property laws globally, including copyright, trade mark, patent, and database rights. Any use, reproduction, or distribution of these materials without authorisation is strictly prohibited.

Subject to these Terms, Company grants you a limited, personal, non-exclusive, non-transferable, and revocable right to access and use the Website and Services solely for your own non-commercial purposes.

All other uses are forbidden unless Company has given its express prior written consent.

No part of the Website or its content may be copied, reproduced, extracted, or otherwise used, in whole or in part, without Company's prior written authorisation.

All intellectual property rights in and to the Software, including each component thereof, vest in Company or its licensors.

In exchange for payment of the applicable Plan fees set out in Article 8, the Customer is granted a revocable, non-transferable, non-exclusive licence to use the Software solely for the purpose of accessing the Services as described in these Terms and for the duration of the Plan Term. The licence does not include any right to sub-licence the Software.

Accordingly, the Customer agrees not to copy the Software or any part of it by any means or for any reason, and not to use the Software in any manner outside the scope

of the licence granted above. The Customer further agrees not to reverse engineer, decompile, or disassemble the Software.

You retain full ownership of all intellectual property rights in and to any content you submit, upload, or process through the Services.

You are solely responsible for ensuring that content you generate through the Services does not infringe any third-party intellectual property rights. By using the Services, you represent that you hold all necessary rights, licences, or permissions to use and share such content.

By submitting Content to Company through the Services, you grant Company a non-exclusive, worldwide, royalty-free licence to use, host, display, and share that Content to the extent necessary for the operation of the Website, Software, and Services.

17. Use of Third-Party Services

The Services may incorporate technologies and capabilities provided by third-party providers, including, without limitation, translation APIs from providers such as DeepL, Google Translate, and similar services.

Certain features of the Services require your Content to be transmitted to and processed by these external systems. Whilst Company takes reasonable steps to protect your data, you acknowledge that some user data may be shared with third-party providers in accordance with our Privacy Policy.

By registering an Account or using the Services, you expressly acknowledge and consent to the use of third-party technologies and the associated transfer of data to such providers as required for the delivery of the Services.

You accept that Content may be accessed and processed by independent reviewers and external technical systems, and that Company cannot guarantee complete confidentiality in all circumstances.

If you are unwilling to have your personal data processed by third-party service providers, you must refrain from using, or discontinue use of, any part of the Services that relies on such technologies.

18. Disclaimer of Warranties

The Website, Software, and Services are made available on an “as is” and “as available” basis. To the fullest extent permitted by law, Company disclaims all warranties and representations, whether express or implied, including implied warranties of merchantability, fitness for a particular purpose, title, and non-infringement.

Company does not warrant that the Website, Software, or Services will be uninterrupted, error-free, secure, or free of harmful components. Company accepts no responsibility for outages, latency, data loss or corruption, transmission failures, or

other technical issues, regardless of whether these originate from Company, your own systems, internet infrastructure, or third-party providers.

Company does not guarantee the accuracy, completeness, reliability, or suitability of any content or information accessible through the Website or Software. No statement, oral or written, given by Company creates any warranty beyond what is expressly set out in these Terms.

The Website may contain hyperlinks to external websites, platforms, or services operated by third parties. Company neither endorses nor controls such resources and accepts no responsibility for them. Any access to or use of third-party resources is at your own risk and governed by the applicable third-party terms and privacy policies.

To the fullest extent permitted by law, Company excludes all liability for any loss, damage, or claim arising from or in connection with: (a) your use of, or inability to use, the Website, platform, or Services; (b) loss, unavailability, or compromise of data or content; (c) unauthorised access to or modification of accounts, data, or transmissions; (d) acts or omissions of third parties; or (e) events outside Company's reasonable control, including force majeure events.

You bear sole responsibility for your use of the Website, Software, and Services and for assessing the suitability of any content or information obtained through them. These disclaimers apply to the fullest extent permitted by applicable law and shall remain in force following any termination of these Terms.

All trade marks, service marks, trade names, product names, and logos displayed on the Website are the property of their respective owners. References to products, services, or third parties by name or trade mark do not imply any endorsement, sponsorship, or affiliation by or with Company.

19. Governing Law and Jurisdiction

These Terms shall be governed by and interpreted in accordance with the laws of England and Wales, without reference to its conflict of laws principles.

Any dispute, controversy, or claim arising out of or in connection with these Terms, the Software, or the Services shall be subject to the exclusive jurisdiction of the courts of England and Wales, and each party irrevocably submits to the personal jurisdiction and venue of such courts.

20. Severability

Should any provision of these Terms be found invalid, void, or unenforceable, the remaining provisions shall continue in full force and effect without modification.

21. Entire Agreement

These Terms, together with any applicable policies, represent the entire agreement between you and Company with respect to your use of the Website and Services, and

supersede all prior agreements, representations, or understandings between the parties.

22. Effective Date

These Terms took effect as of 08 June 2026 and were last updated on 08 June 2026.

These Terms, read together with the Privacy Policy, govern your access to and use of the Website and the Services throughout the period of such access and use.